

OPEN MEETING**REGULAR MEETING OF THE GOLDEN RAIN FOUNDATION
SECURITY AND COMMUNITY ACCESS COMMITTEE**

**Wednesday, October 23, 2024 – 1:30 p.m. – 4:30 p.m.
Hybrid Model Meeting in Board Room**

Laguna Woods Village owners/residents are welcome to participate in all open committee meetings in person and virtually. To submit comments or questions virtually for committee meetings, please use the following option:

- Via email to meeting@vmsinc.org any time before the meeting is scheduled to begin or during the meeting. Please use the name of the committee in the subject line of the email. Name and manor number must be included.
- Join the committee meeting via Zoom by clicking this link:
<https://us06web.zoom.us/j/82377037910>

NOTICE OF MEETING AND AGENDA

This Meeting May Be Recorded

- | | |
|--|------------------|
| 1. Call to Order | Juanita Skillman |
| 2. Acknowledgment of Media | Juanita Skillman |
| 3. Approval of the Agenda | Juanita Skillman |
| 4. Approval of Meeting Report | Juanita Skillman |
| 5. Chair's Remarks | Juanita Skillman |
| 6. Member Comments (Items Not on the Agenda) | Juanita Skillman |

Reports:

- | | |
|---|------------------|
| 7. Update on Jacob Green and Associates | Eric R. Nuñez |
| 8. Security Statistics Update | Eric R. Nuñez |
| 9. Noteworthy Incidents | Eric R. Nuñez |
| 10. Traffic Fees Recommendation | Juanita Skillman |
| 11. Vehicle, Traffic and Parking Rules | Juanita Skillman |

Items for Discussion and Consideration:

- | | |
|-----------------------------------|---------------|
| 12. RV Storage Fee Recommendation | Steve Hormuth |
| 13. To Be Determined | |

Items for Future Agendas:

- | | |
|----------------------|--|
| 14. To Be Determined | |
|----------------------|--|

Concluding Business:

- | | |
|-------------------------------|--|
| 15. Committee Member Comments | |
|-------------------------------|--|

16. The next meeting will be held both in the board room and virtually via the zoom platform at 1:30 p.m. on Wednesday, February 26, 2025.

17. Adjournment

Juanita Skillman, Chair
Eric Nuñez, Staff Officer
Telephone: (949) 268-2356



OPEN MEETING

**REPORT OF THE REGULAR MEETING OF THE
GOLDEN RAIN FOUNDATION
SECURITY AND COMMUNITY ACCESS COMMITTEE**

**Wednesday, August 28, 2024 - 1:30 P.M.
24351 El Toro Road, Laguna Woods, CA 92637
Board Room/Virtual Meeting**

Directors Present: Chair: Juanita Skillman, Maggie Blackwell, Nancy Carlson, Reza Karimi, S.K. Park, Sue Stephens

Directors Absent: Donna Rane- Szotak

Staff Present: Carmen Aguilar, Roger Cowdrey, Aaron Kennedy, Alycia Magnuson, Eric Nuñez,

Others Present: None

1. Call to Order

Chair Skillman called the meeting to order at 1:30 p.m.

2. Acknowledgment of Press

There was no media present.

3. Approval of the Agenda

Chair Skillman requested an approval of the agenda August 28, 2024

Hearing no changes or objections, the agenda was approved by unanimous consent.

4. Approval of the Meeting Report

There being no objections, the meeting minutes of June 26, 2024, were approved with pending correction by unanimous consent.

5. Chair's Remarks

Chair Skillman spoke on the following items:

- Expressed this meeting is important it represents a culmination of two years of work on the Vehicle, Traffic and Parking Rules. She would like to thank staff for reviewing updating and reformatting. This was also added to the GRF meeting on Tuesday, September 3, 2024 at 9:30 a.m.

6. Members' Comments

- Member suggested to have a sign posted on Calle Azul that says something like

"SLOW DOWN, BLIND CURVE" or simply **"SLOW"**.

- Member commented on the steps on curbs at Clubhouse one they seem more like a drop.
- Member suggested a crosswalk at the Serpentine Trail. Also, suggested speed bumps be installed at Sevilla.
- Member made comments on Estate Sale fees were not readily available. Company hosting the Estate Sale had over 100+ prospects in the community. member was concern about security presence.
- Member made a request to publish more descriptive criminal statistics by building. Unfortunately, due to privacy measures we can provide statistics on specific buildings. The information can be requested with the Orange County Sheriff's Department.
- Member made comment on S-Code 0714 Unpermitted Electric Plug-In (EV) concern vehicles are charging without paying for permit. The cost for E- charge is \$240.00 for vehicles and Golf cart E-charge is \$120.00. The member was requesting security to monitor these illegal EV charging.

Reports:

7. Update on Jacob and Green and Associates

Chief Nuñez commented on the following:

- Mr. Simmons from Jacob Green and Associates was at the DPTF meeting on Tuesday, July 30, 2024 at 9:30 a.m. where he shared the GAP analysis for Laguna Woods Village. The GAP analysis will move forward not suggestions or objections were given by directors. The final version will be presented at the DPTF meeting on September 24, 2024 at 9:30 a.m. and also at the next SCAC meeting held on Wednesday, October 23, 2024 at 1:30 pm in the board room.

8. Security Statistics Update

The following security statistics updates were discussed:

- RV Lot
 - We currently have no waiting list.
 - Price increase is in the future agenda for the Finance Committee.
 - We currently have 5 prospects.
- Notice of Violations
 - The stats continue to show S-Code 0610 (FAILURE TO OBEY STOP SIGN) - is 49% of all the citations written.
- Orange County Sheriff Department
 - Total of 16 violations in the community the information was obtained via
 - Phase 4 and 5 did not have any crimes reported at this time.
 - The information was collected on www.occrimemapping.com
- Compliance Notice of Violation stats
 - Had a total of 843 citation with delinquencies being the highest.
- Self-Initiated Supervisor Foot Patrol
 - Light request makes 32% of the foot patrol. Our Supervisors are making sure the lights are working properly during the night in breezeways, and around the community.
 - 44% is made up of maintenance request

- Social Services
 - An average of 20 deaths per month and an average of 22 calls for per day for OCFA coming into the community.

9. Bike Thefts

- There have been a total of 45 bikes and E-bikes stolen in the community nine of them have been recovered. There was an arrest made by Orange County Sherriff's Department regarding these thefts.
- We want to reiterate it is important to register bikes with Security this way if there is a theft we have documentations / pictures to give to the Orange County Sheriff's Department.

10. Noteworthy incidents-

- On Sunday, August 18, 2024 Officer Garret Pipkin saw a male Hispanic lying on the grass in front of MANOR662. The subject had a green Schwinn trike in his possession. Orange County Sheriff's Department was called out to the scene. The subject was arrested for CPC 496 possession of stolen property. Officer Pipkin transported the trike to the Aliso Viejo sub-station to be booked as evidence.

Items for Discussion and Consideration

11. Smart I.D.

- Discussed the I.D. has magnetic strip that lets some residents into amenities around the community some TAP or swipe and some simple don't work due to the age of the card. The technology and the investment in new card would need further investigation. This project needs to keep moving. It is an important issue and there is a discussion with the IT department. There is some restriction to certain areas in the community. Example Garden Center there are plots for lease and residents have access if they are leasing

12. A publication reminder that all vehicles MUST have an RFID

- Director Stephens made a motion to request VMS to develop a proposal and a schedule to implement and enforce the following Resolution 90-19-56 director Carlson seconded.
- Publication should be on all communication platforms that it is mandatory to have an RFID. As of today, the rule is not strictly enforced with 10% of the vehicles not having RFID.
- Resident Services should not be registering vehicles without RFID.

13. Traffic Fees Recommendation-

- Steve Hormuth, Director of Financial Services, presented a staff report recommending the approval of the proposed Schedule of Traffic Monetary Penalties to be effective January 1, 2025. The change aims to enhance adherence to traffic and parking regulations and reduce the frequency of

violations.

Director Stephens made a motion to accept the proposed Schedule of Traffic Monetary Penalties with an effective date of January 1, 2025. Directors Skillman and Carlson seconded. Discussion ensued.

By a vote of 5-1, the motion passed (Director Karimi abstained, Director Rane-Szostak was not present for the vote).

14. Vehicle, Traffic and Parking Rules-

- On August 28, 2024, Eric Nuñez, Director of the Security Services Department, presented a staff report recommending the approval of the Vehicle, Traffic and Parking Rules and regulations within Laguna Woods Village. These amendments will accommodate the advancements in technology, policies and laws associated within California and Laguna Woods Village to aide in the efficiency of service levels and enforcement.

Director Park made a motion to accept and move forward with the staff recommended Vehicle, Traffic and Parking Rules to be presented at the following Golden Rain Foundation Board meeting held on September 3, 2024. Director Karimi seconded. Discussion ensued. Director Skillman asked for the question.

By unanimous vote, the motion passed (Director Rane-Szostak was not present for the vote).

Items for Future Agendas:

15. To Be Determined


Concluding Business:

16. Committee Member Comments

- Director Stephens apologized to director Leonard regarding his time being cut short. The allowed time for speakers to speak is three minutes.

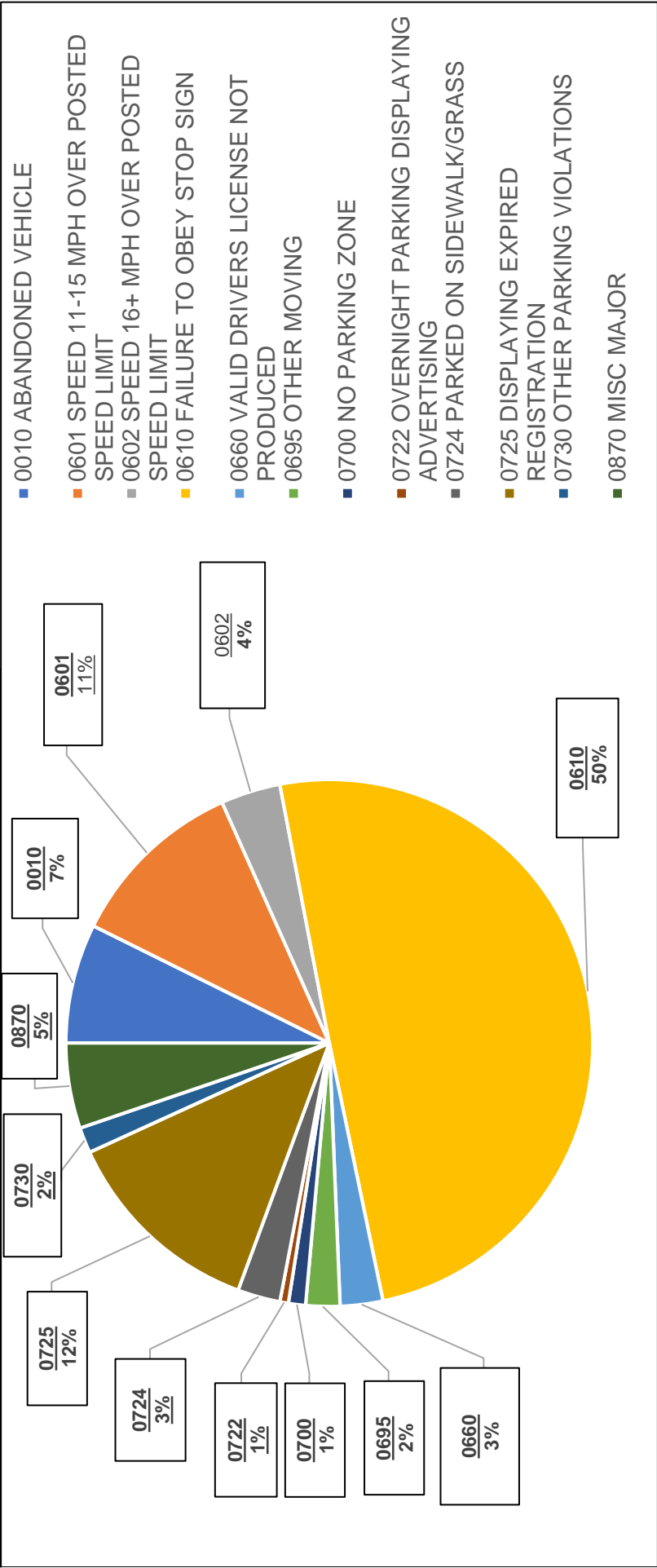
17. The next meeting will be held both in the board room and virtually via the zoom platform at 1:30 p.m. on Wednesday. October 23, 2024.

18. Adjournment 4:04 p.m.

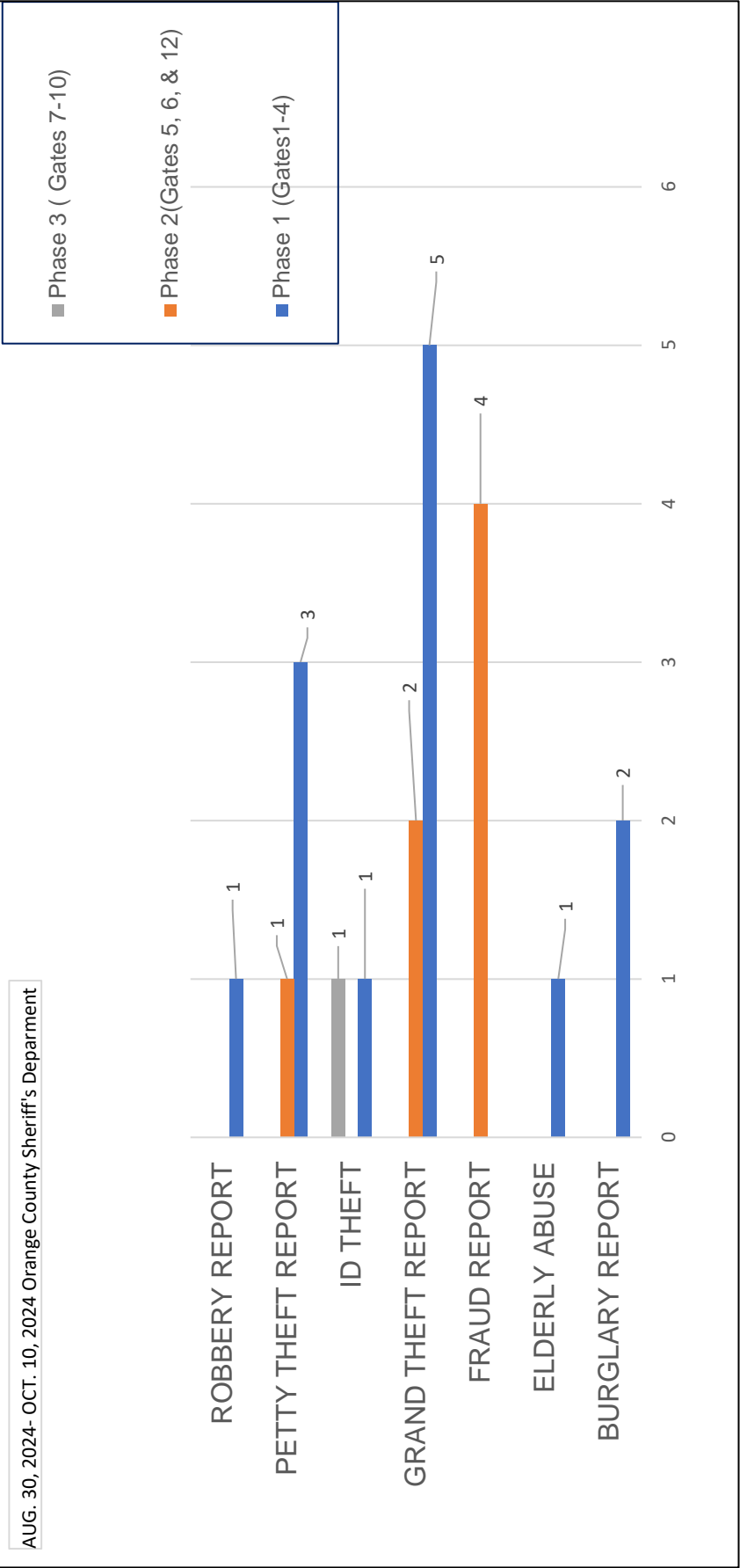

Juanita Skillman (Sep 3, 2024 21:05 PDT)

Juanita Skillman, Chair
Security and Community Access
Committee

Notice of Violation Issued FROM 8/30/2024- 10/10 2024		Report Type
0010 ABANDONED VEHICLE		14
0601 SPEED 11-15 MPH OVER POSTED SPEED LIMIT		21
0602 SPEED 16+ MPH OVER POSTED SPEED LIMIT		7
0610 FAILURE TO OBEY STOP SIGN		95
0660 VALID DRIVERS LICENSE NOT PRODUCED		5
0695 OTHER MOVING		4
0700 NO PARKING ZONE		2
0722 OVERNIGHT PARKING DISPLAYING ADVERTISING		1
0724 PARKED ON SIDEWALK/GRASS		5
0725 DISPLAYING EXPIRED REGISTRATION		24
0730 OTHER PARKING VIOLATIONS		3
0870 MISC MAJOR		10
Grand Total		191



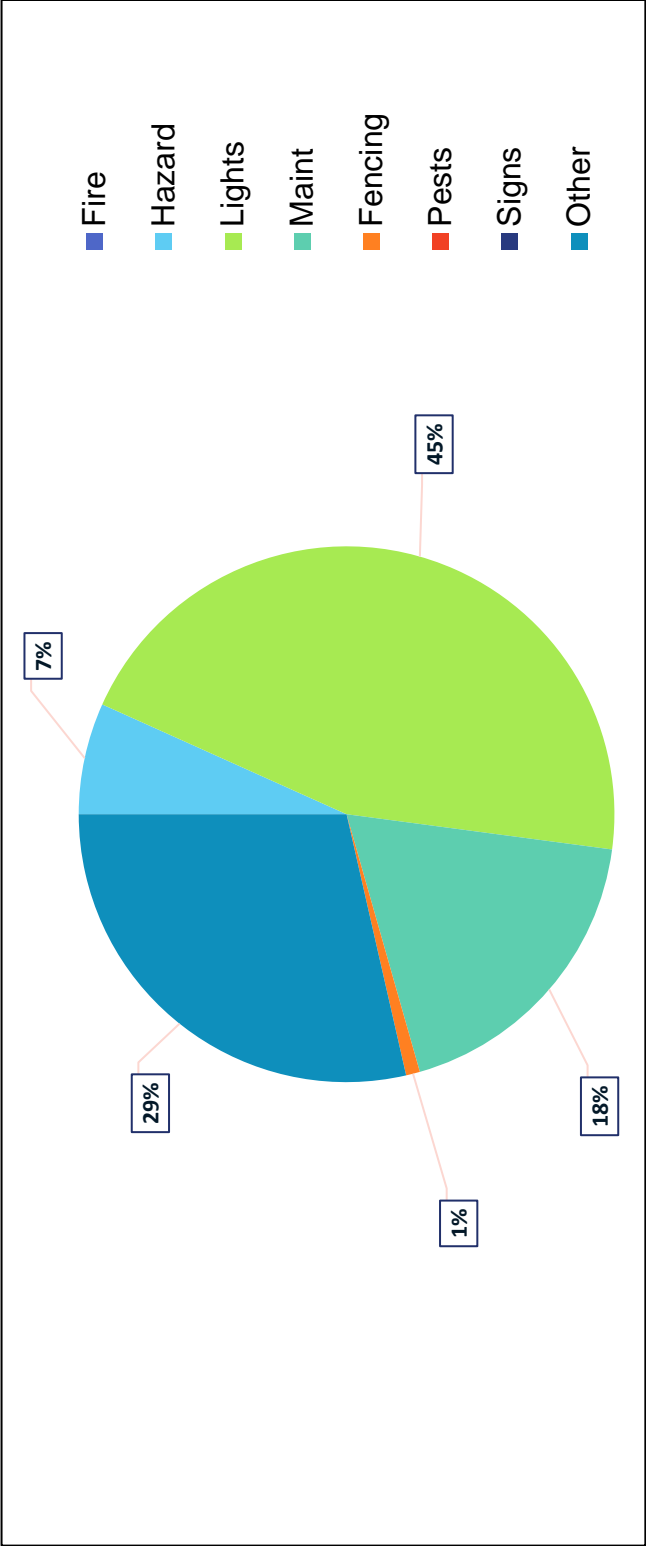
AUG. 30, 2024- OCT. 10, 2024 Orange County Sheriff's Department				
Row Labels		Location		
		Phase 1 (Gates1-4)	Phase 2(Gates 5, 6, & 12)	Phase 3 (Gates 7-10)
BURGLARY REPORT		2		
ELDERLY ABUSE		1		
FRAUD REPORT			4	
GRAND THEFT REPORT		5	2	
ID THEFT		1		1
PETTY THEFT REPORT		3	1	
ROBBERY REPORT		1		
Total		13	7	1
				21



August-October 2024

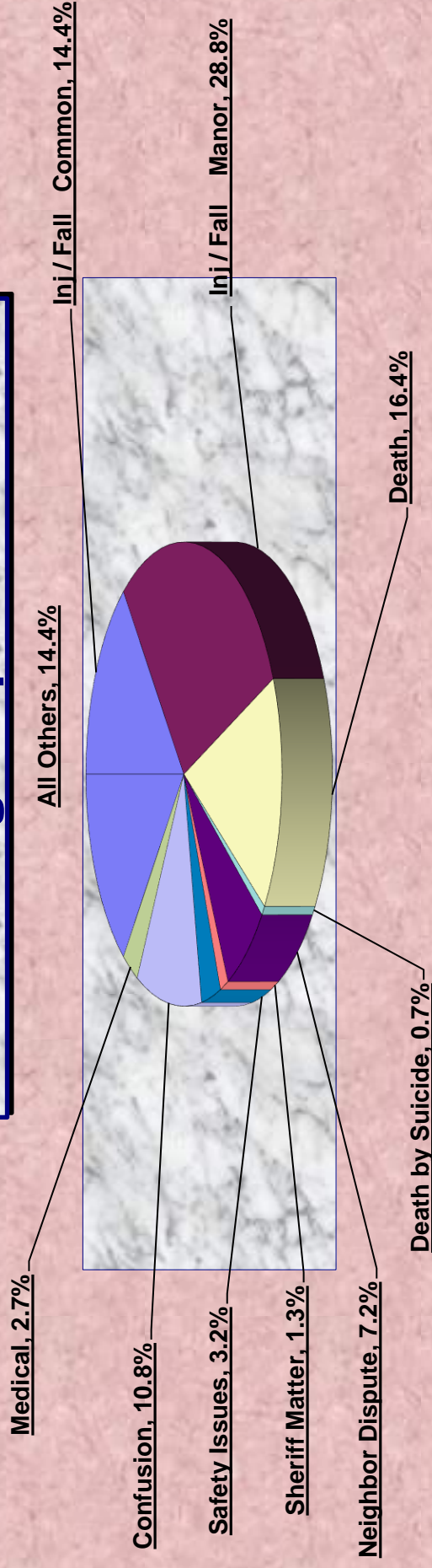
Request	
Fire	0
Hazard	8
Lights	54
Maint	22
Fencing	1
Pests	0
Signs	0
Other	34
TOTAL	119

Supervisor's Self Initiated Foot Patrol



SOCIAL SERVICES REPORTS

Aug- Sep 2024



MONTH	Inj / Fall Common	Inj / Fall Manor	Death	Death by Suicide	Neighbor Dispute	Sheriff Matter	Safety Issues	Confusion	Medical	All Others	TOTAL
Jan	16	46	26	1	3	1	2	14	7	12	128
Feb	14	20	19	0	5	3	0	19	3	18	101
Mar	11	32	13	1	12	1	5	13	0	14	102
Apr	15	33	24	0	10	0	4	5	4	17	112
May	12	34	16	0	15	4	3	11	1	14	110
Jun	14	20	15	3	9	2	3	14	1	17	98
Jul	23	38	9	1	5	1	7	9	5	13	111
Aug	14	30	21	1	4	0	3	10	3	20	106
Sep	21	27	16	0	7	1	4	10	2	15	103
Oct											0
Nov											0
Dec											0
Total	140	280	159	7	70	13	31	105	26	140	971
	14.4%	28.8%	16.4%	0.7%	7.2%	1.3%	3.2%	10.8%	2.7%	14.4%	

Compliance Division

Category	Jul	Aug	Sep
Abandoned Vehicle:	11	14	16
Alteration Maintenance:	13	20	18
Alteration Standards:	43	50	43
Animal Nuisance:	49	49	51
Balcony Clutter:	36	51	54
Breezeway Clutter:	59	67	72
Carport Clutter:	72	78	81
Common Area Clutter:	85	84	79
Delinquencies:	105	122	111
Garden Center Violations:	15	9	9
Gate Clearance:	0	1	1
Illegal Occupancy:	70	74	74
Interior Clutter:	21	19	22
Landscape:	34	35	39
Maintenance:	51	57	52
Nuisance:	98	103	88
Patio Clutter:	33	39	50
Real Estate Signage:	7	11	16
Recreation Policy:	3	7	7
Smoking Policy:	12	15	17
Traffic Rules:	22	24	24
Vehicle Oil:	4	4	0
Total:	843	933	924

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STAFF REPORT

DATE: October 16, 2024
FOR: Finance Committee
SUBJECT: RV Storage Fee Recommendation

RECOMMENDATION

Staff recommends the Committee endorse an increase in the annual RV Storage Fee from \$320 to \$450 effective January 1, 2025.

BACKGROUND

The RV Storage Fee administered by the Golden Rain Foundation of Laguna Woods Board of Directors adheres to the Shared Cost Guidelines established in Resolution 90-12-132, whereby certain fees can be imposed upon users of various recreation facilities in order to control crowding and minimize over-usage, and to recover operating costs.

In September 2023, the GRF board approved a fee analysis schedule via Resolution 90-23-46 to ensure all fees were periodically reviewed and that a specific timeline was assigned. Per the approved fee analysis schedule, a review of RV Storage Fee was to be conducted.

The RV Storage Fee was last reviewed in 2017 via Resolution 90-17-32. At that time, the annual fee was increased from \$160 to \$320.

DISCUSSION

On June 19, 2024 the Finance Committee was presented an RV Storage Fee Cost Analysis. The analysis illustrated costs has increased by \$5,600 since the last fee update in 2017. As a second step to the fee review process, staff prepared an updated cost analysis using the 2025 budgeted expenses. Additionally, it was noted during the review that the RV Storage Lot averages a 10% vacancy rate. As the unused spaces are not contributing to the offset of costs, an adjustment was made to the fee calculation whereby the total annual cost of the RV Storage Lot of \$170,000 is now divided by 374 RV spaces (415 Total x 100% - 10% Vacancy). The resulting change, as illustrated in the RV Storage Analysis (ATT1), is a per stall expense of \$450.

FINANCIAL ANALYSIS

An endorsement of the updated fee would be a 0% / 100% Shared Cost meaning that the Laguna Woods Village community does not absorb any expenses from the RV Storage Lot as 100% of those expenses are recovered through the annual fees. Furthermore, the 2025 Annual Business Plan approved by the GRF Board of Directors on September 3, 2024 included \$175,000 of RV Storage revenue. An updated annual fee of \$450 with 374 stalls occupied (90% of 415 total spaces) would result in \$168,000, a shortfall of revenue of \$7,000.

Prepared By: Steve Hormuth, Director of Financial Services

Reviewed By: Jose Campos, Assistant Director of Financial Services

ATTACHMENT(S):
Attachment 1 RV Storage Analysis (ATT1)

Golden Rain Foundation of Laguna Woods RV Storage Expense 2025

Service	2025		Per Stall	Notes
	Annual Cost			
Electricity	\$ 8,000	\$	19.28	3-Year Average
Water	\$ 25,000	\$	60.24	3-Year Average
Sewer	\$ 6,000	\$	14.46	3-Year Average
Trash	\$ 36,000	\$	86.75	2-Year Average
Asphalt/Seal	\$ 8,500	\$	20.48	6-year Program
Security	\$ 43,700	\$	105.30	Estimated labor provided by Security
Landscape	\$ 22,605	\$	54.47	Estimated labor & materials provided by Landscape
Custodial Service	\$ 20,100	\$	48.43	Estimated labor & materials provided by General Services
Annual Cost	\$ 169,905	\$	409.41	
Lot A Stalls	338			@ Golf Course
Lot B Stalls	77			@ Head-End Facility
TOTAL	415			
Vacancy Assumption	10%			
ADJUSTED COUNT	374			
Annual Cost per Stall		\$	450	